

# Industry: Aviation



Client: global leader in the airline information and intelligence

TriNET was selected to host this organization's North American IT systems, as well as provided on-site and remote help desk. TriNET was tasked with providing a highly secure environment for all of this organizations local applications, security, and access to data systems overseas. All desktop equipment, printers, faxes, PDA, and telecommunications equipment was covered under our comprehensive Application Managed Program. TriNET performed under strict Service Level Agreement (SLA) guidelines, executed without fault, on time, every time! As a result of the outstanding service provided to this customer, the client is planning on expanding TriNET's support to include additional business units.

